

## Health and Safety

On-campus students in the LILLE Programs experience life on a French campus in a university town, within easy walking distance of the vibrant city center and of calm green spaces. Lille is rightly regarded as a very welcoming, safe, and student-friendly city.

Although the program and the university are committed to ensure the safety of their students, a risk-free environment can never be guaranteed. Participants should take the same precautions that anyone should take while travelling.

### LILLE Programs commitment

One of the priorities of the LILLE Programs is to assure a safe and secure study abroad experience for all participants.

All staff are charged with providing our international students with varied personal assistance and support in all matters of academic and extra-academic life, from planning to arrival through to the last day of their stay. Participants receive detailed pre-arrival information and a comprehensive program of orientation with tours of the campus and the city of Lille, and benefit from many extra-curricular activities organized by the LILLE Programs staff.

It is also the responsibility of each participant to contribute to a successful and safe study abroad experience. Students are expected to pay attention to safety requirements and guidelines and should inform the ESP team, their home university, and their relatives about any personal health issues or problems due to other unforeseen events.

### Health and safety

We provide support to students regarding local health and assistance in case of an emergency. Important information is shared with participants during the orientation day and throughout the program. The University follows any and all local and national government directives regarding sanitary, health, and safety measures.

Upon arrival, students are given a printed Student Guide with information about English-speaking medical practitioners in Lille, local emergency numbers, and various safety rules. This information is also available on-site on the LILLE Programs information board, and on the program website.

The emergency phone number for the LILLE Programs is shared in the Student Guide and at orientation day. The program staff are on call at all times for emergency situations.

### Insurance

In order to participate in the LILLE Programs, students are required to have valid individual or university insurance covering them for medical expenses + travel and repatriation.

In addition, all students from EU/EEA countries must bring a valid European Health Insurance Card (EHIC), obtainable in their own home countries. Expenses related to dental care and illnesses contracted before arrival in France are not covered.

If their insurance at home does not cover costs for medical treatments abroad, students below the age of 25 can purchase Health and Travel Insurance through the LILLE Programs office for an extra cost of 75 euros. For further advice, please contact us at [lilleprograms@univ-catholille.fr](mailto:lilleprograms@univ-catholille.fr).

It is the student's own responsibility to make insurance arrangements for any accident, illness, injury, loss or damage to persons or property resulting from or in any way connected with the study period in France. It is highly recommended that participants check with their insurance provider as to whether they will also cover the personal liability for the stay in France.

### **Emergency situation**

In the event of a national crisis or emergency situation, up-to-date information can be found on the official websites of the French government, the French Foreign Ministry, and normally on your embassy or consulate website as well.

Should a critical situation occur on campus, the LILLE Programs office will send information and instructions by email to all participants as well as via social media channels. Students are expected to follow the instructions of the LILLE Programs staff at all times.